

IDyou



USER GUIDE

REMOTE VERIFICATION **OF IDENTITY** (CUSTOMER)

Simple. Secure. Fast.

IDyou allows your verifier to conduct your VOI from any location. When it's not possible to meet in-person, IDyou's remote option allows your ID to be verified face-to-face via video.





Your verifier will sign in to IDyou and enter your contact details to initiate the remote Verification Of Identity (VOI) process.

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You will then receive an invitation via email or SMS to conduct the remote VOI. Press **Continue** to be directed to the IDyou homepage.

Dyou
Ĩ
Welcome to IDyou
Use the website to complete your Verification of Identity (VOII by taking shotos of your ID documents and submitting them to your representative

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You will then be requested to enter asecurity code, which will be sent to you in the form of an SMS.

NOTE:

If the end of your phone number appears incorrect; contact your verifier directly to have your details amended.





Once you have logged in, you will be prompted to upload a headshot of yourself. Then, press Continue.

IDyou

NOTE:

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Make sure you look directly at the camera, keep a natural expression and have nothing obstructing your face.

	Dyou
• Take a Selfie	Take a selfie
ID Documents Change of Name Review and Submit	How to take a good photo • Look directly at the camera with eyes open and mouth closed • Keep a neutral expression • Face unobstructed by hair and not titled in any direction • Uniform lighting on a white background
Complete your VOI on a mobile device Take teros and unlead documents with your mobile device	Drop files here or browse computer
Send to mobile	Back Save and continue

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Then upload your identification documents, such as an Australian Passport, Australian Drivers Licence or Proof Of Age Card. Once your ID has been added, press Save And Continue.

NOTE:

IDyou also uses Optical Character Recognition technology to automatically populate fields using data extracted from your supplied ID.

Dyou Choose your first ID document to upload 5 SELECT DOCUMENT Australian Passport DVS Ø Current Australian Drivers Licence DVS @ DVS @ ImmiCard International Passport Proof of Age Card Back





If you have changed your name, you will be required to upload your change of name documentation or Australian Marriage Certificate. If you haven't, simply hit **Names Are The Same** within the prompt, then **Continue.**

	Dyou
Change of Name Review and Submit	
	Are the names different on the documents provided?
	For example, if your passport says Jane Doe but your drivers learnee says Jane Stanky you will need to provide evidence of a name change.
	Names are different
Complete your VOI on a mobile device Take photos and upload documents with your mobile	Names are the same Back
device Send to mobile	

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Review your documentation and tick the box at the bottom of the screen, followed by **Continue**.

Take a Selfie ID Documents Change of Name Review and Submit
Complete your
VOI on a mobile device Take photos and upload documents with your mobile device Send to mobile

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ease ensure all c	letails are correct before subm	hitting your VOI			
Your Details					Z Edit
Tour Detuns					
Legal name	Jane Citizen				
Phone no.	+6144444444				
Email	jane.citizen@email.com				
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JANE CITIZEN	400THCF NO 967654321	Last name	CITIZEN		
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Victo	vic roads	,			
	53	Time: N/A	Date: N/A	Let: N/A	Long: N/A





Sign the privacy and consent form, as well as the declaration form, using either a stylus pen, mouse, or your finger. Then, press Submit VOI.





Your verifier will then set a time with you to conduct the final step of the remote VOI. Once you receive the email or SMS inviting you to the video call, click Enter Video Call Here.

	JU
Dear Jane Citizen, Request to commence Video Call The person verifying your VOI would like to conduct a video call complete the VOI process. Enter video call here If you have any questions, please contact N/A . Thank you for using IDyou	in order to

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Once you and your verifier are connected, they will capture an image of you as evidence that the meeting took place. When you have finished your meeting, your verifier will end the call.

NOTE:

Do not tap 'End Call' until after your verifier has hung up. Your verifier must end the video call prior to you in order to successfully complete the process.



IDyou



That's all you have to do! Your representative will now submit your locuments for any final check and prepare a verification of identity report.

Thank you for using IDyou

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Your VOI has now been successfully completed. Your verifier will receive a VOI report which they will submit together with your loan application.



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