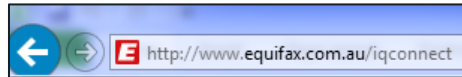




IQ Connect Getting Started Guide

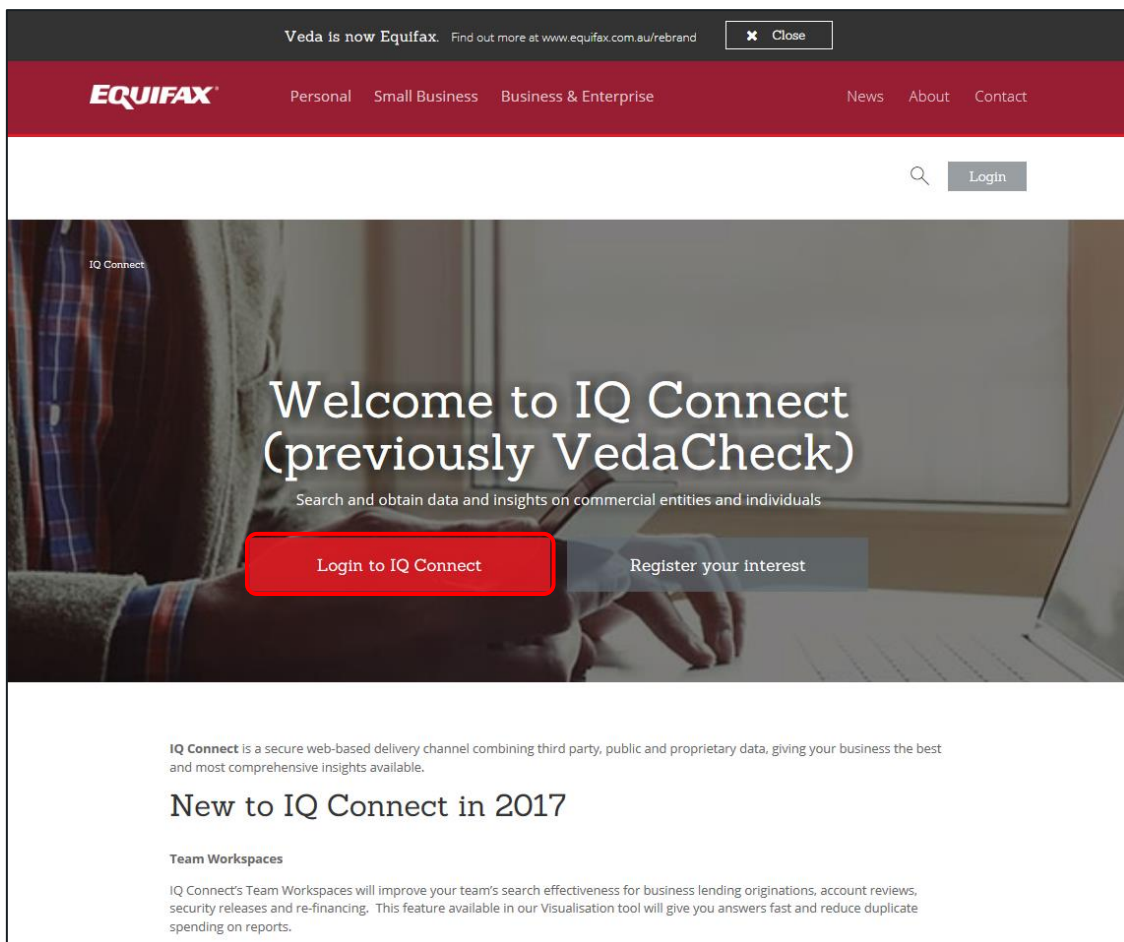
Logging In

To access the site, open a Web Browser and navigate to <http://www.equifax.com.au/iqconnect>.



Note – Using www.vedacheck.com.au will redirect you to the same webpage.

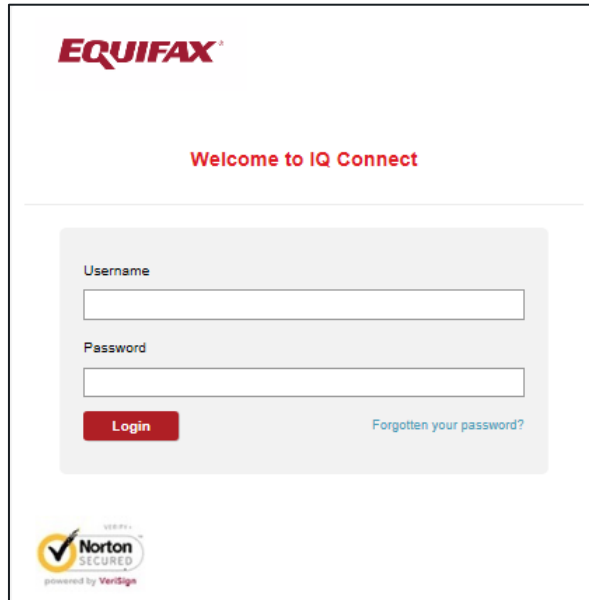
From the Equifax Australis homepage click on ‘Login to IQ Connect’:



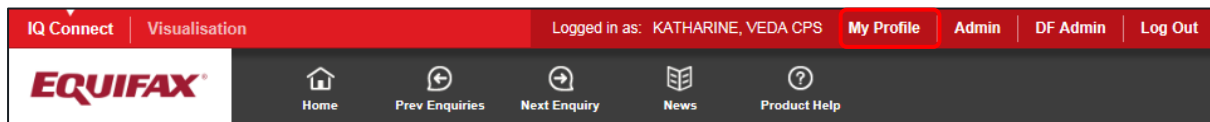
The screenshot shows the IQ Connect website homepage. At the top, there is a dark grey banner with the text "Veda is now Equifax. Find out more at: www.equifax.com.au/rebrand" and a "Close" button. Below this is a red navigation bar with the "EQUIFAX" logo and links for "Personal", "Small Business", "Business & Enterprise", "News", "About", and "Contact". A search bar and a "Login" button are also present. The main content area features a large image of a person's hands typing on a laptop. Overlaid on this image is the text "Welcome to IQ Connect (previously VedaCheck)" and "Search and obtain data and insights on commercial entities and individuals". Two buttons are visible: a red "Login to IQ Connect" button and a grey "Register your interest" button. Below the image, there is a section titled "New to IQ Connect in 2017" with a sub-heading "Team Workspaces" and a paragraph of text describing the new feature.

At the login page enter your User Name, and Password, your User Name is not case sensitive:

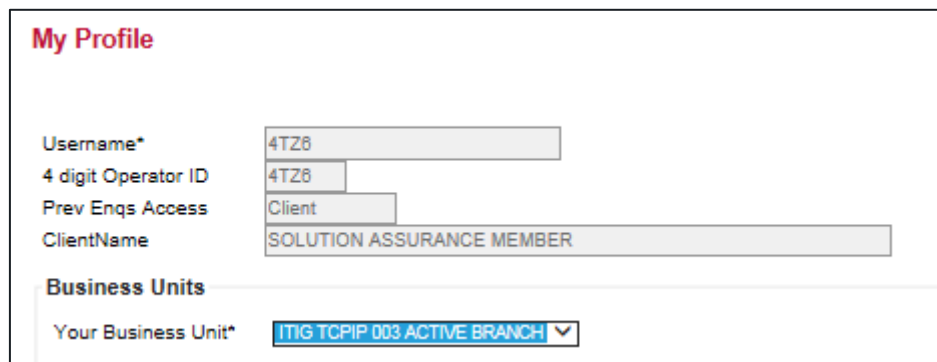
- User Name - Firstname.Surname
- Password - initial password



Note - On the first attempt to login to IQ Connect you will be prompted to enter details into 'My Profile'. You will be automatically directed to this tab within IQ Connect:



Select your Business unit. (This will provide access to the correct product groups):



Enter your contact details making sure to enter an email address:

Business Contact Details	
Title	<input type="text"/>
First Name	<input type="text" value="EDDIEE"/>
Other Name	<input type="text"/>
Surname	<input type="text" value="WILSON"/>
Address	<input type="text"/> <input type="text"/> <input type="text"/>
Suburb	<input type="text"/>
State	<input type="text"/>
Postcode	<input type="text"/>
Country	<input type="text"/>
Email*	<input type="text" value="training.au@epuifax.com"/>
Phone*	<input type="text" value="02"/> <input type="text" value="92787431"/> For mobile number, leave area code blank
Fax	<input type="text"/> <input type="text"/>

Enter your old (initial) password and a new password. Your password can be a minimum 8 characters including letters and numbers and/or special characters.

Confirm your new password by entering it in a second time:

Password	
Old Password	<input type="text"/>
New Password	<input type="text"/>
Confirm Password	<input type="text"/>
In the event that you forget your password you will be asked to answer the question entered below. Please enter both your verification question and answer:	
Verification Question*	<input type="text" value="Question1"/> eg. My mother's maiden name
Verification Answer*	<input type="text" value="Answer1"/> eg. Jones
Last Logon	<input type="text" value="13/03/2017 08:08"/>

Enter a password question and answer. This is for future use in the event that you forget your password, we recommend using a question that is easy for you to remember and difficult for others to guess.

Click on [Update](#) to save the information entered into your profile and you will be logged in to IQ Connect.

For further information please click on "Help" in the top right had corner. [Help](#)

Training

Once logged in you can find training guides, videos and webinars to increase your knowledge. From the home page in IQ Connect select the Training link:

The screenshot displays the IQ Connect website interface. At the top, a red navigation bar contains the text "IQ Connect" and "Visualisation". To the right, it shows the user is logged in as "EDDIEE, ITIG TCPIP 003 ACTIVE BRANCH" and provides links for "My Profile", "Admin", "DF Admin", and "Log Out". Below this is a dark grey navigation bar with icons and labels for "Home", "Prev Enquiries", "Next Enquiry", "Transaction Summary", "News", and "Product Help".

On the left side, there is a "Working With" menu with a "Products" sub-menu. The "Working With" menu includes: Organisations, Individuals, Know Your Customer, Company Docs/Charges, Bulk Search, Visualisation, Alerts, Defaults, Online Amendments, Fraud Warning, Property (highlighted with a red arrow), Fraud, DecisionFlow, Investigative Reports, Procurement & Ratings, International Reports, ABR Services, Auto, Collector Insight, PPSR, eTrace, Bankruptcy, Debtor IQ, IDMatrix Portal, IDMatrix Web Access, Marketing Portal, and Insolvency (highlighted with a red arrow).

The main content area features a "Start your Equifax search" section with a search bar. The search bar includes a "Organisation" dropdown, a text input field with the placeholder "Search by ACN, ARSN, ARBN, ABN or Organisation name", a "SEARCH" button, and an information icon.

Below the search bar is an "Announcements" section with four items:

- 20 FEB 2017: Veda to operate as Equifax from 13 March 2017**
Important changes will be happening in March as a result of Veda's re-brand to Equifax. VedaCheck will be re-named to IQ Connect and some product names will change.
[Continue Reading](#)
- 31 JAN 2017: Consumer credit applications up +7.7% in December 2016 quarter**
Veda's Consumer Credit Demand index showed a rise in credit applications of +7.7% and growth in personal loan applications also up 12.4% for the December 2016 quarter.
[Continue Reading](#)
- 04 DEC 2016: New look VedaCheck**
From 4 December, you will notice a sleek new homepage design when you log into VedaCheck.
[Continue Reading](#)
- 24 OCT 2016: Veda's Business Credit Demand Index up +1.8% in September 2016 quarter**
Veda's Business Credit Demand index showed a rise in credit applications of +1.8% and growth in business loan applications also up 3.1% for the September 2016 quarter.
[Continue Reading](#)

A "NEWS ARCHIVE" link is located below the announcements.

At the bottom of the page, there are two promotional banners:

- Insights evolve and so do we**
Veda transitions into Equifax March 2017
[Find out more.](#)
- Access learning guides, videos and webinars.**
[ACCESS NOW](#)
- It's here: the new Verify candidate portal.**
[FIND OUT MORE](#)

Within the Training page you can access additional Guides, Videos and Webinars.

IQ Connect | Visualisation | Logged in as: EDDIEE, ITIG TCPIP 003 ACTIVE BRANCH | My Profile | Admin | DF Admin | Log Out

EQUIFAX

Home | Prev Enquiries | Next Enquiry | Transaction Summary | News | Product Help

Working With | Products

Organisations
Individuals
Know Your Customer
Company Docs/Charges
Bulk Search
Visualisation
Alerts
Defaults
Online Amendments
Fraud Warning
Property >
Fraud
DecisionFlow
Investigative Reports
Procurement & Ratings
International Reports
ABR Services
Auto
Collector Insight
PPSR
eTrace
Bankruptcy
Debtor IQ
IDMatrix Portal
IDMatrix Web Access
Marketing Portal
Insolvency >

Equifax Learning

Equifax Learning strives to create value by providing you with the knowledge and tools to make smarter business decisions.

We can connect with your business to better understand your training needs and outcomes in order to develop a flexible and dynamic learning program.

Your training program will include:

- Consultation and confirmation of your learning outcomes.
- Tailored program including facilitation, documentation and evaluation.
- Support following training.

To discuss how we can assist, please contact Equifax Learning at training.au@equifax.com.

IQ Connect eLearning

Please click below to view some "How to" videos on IQ Connect.

- [Comprehensive Credit Reporting Data](#)
- [Welcome to IQ Connect](#)
- [IQConnect 101](#)
- [Credit Reports and IQ Connect](#)
- [Maintaining your accounts through IQ Connect](#)
- [Equifax Apply for Access Seekers](#)

Webinars

Equifax Learning facilitates regular webinars for all subscribers on how to use our myriad of products and services through our IQ Connect portal. These webinars are free of charge.

To register for a webinar, simply click on the link for the session you could like to attend, and select a suitable date and time. For instructions, click [here](#).

- [Welcome to IQ Connect](#)
- [Credit Reports and IQ Connect](#)
- [Maintaining Your Accounts through IQ Connect](#)
- [PPSR and IQ Connect](#)
- [Company, PPSR and Property](#)
- [Visualisation](#)

Once you have registered for the webinar, a confirmation will be sent to you. When the date and time arrives, please join the webinar, following the instructions [here](#).

Learning Guides

Below are some of our most popular learning guides. This is only a sample, so if you require something specific, please let us know. We are bound to have it covered.

IQ Connect General Information

- Hints and Tips when using IQ Connect
- Accessing IQ Connect
- Handy Reference Guide
- Default Information Guide
- Frequently Asked Questions
- Description of Details on File
- Previous Enquiries
- Online Amendments
- Enquiry Enhancement
- IQ Connect Test Examples
- Possible Matches
- Banned Files
- Full Identity Reporting (FIR)
- Multiple Identity Reporting (MIR)
- Agents of Credit Providers and Access Seekers
- Comprehensive Credit Reporting (CCR) Data
- Repayment History Information
- Equifax Apply – Scoring changes

Working with Individuals

- Working with Individuals
- File Search
- Hints for searching for an Individual

Working with Organisations

- Working with Organisations
- Commercial Report Matrix (short)
- Commercial Report Matrix (detailed)
- Company File/Extract, with variants
- Business Name Extract
- Investigative Reports
- International Reports
- IQ Connect Premium

Credit Reports and IQ Connect

- How to read a Equifax Apply or Equifax Commercial Apply Report
- How to read an Individual Consumer credit report
- How to read an Individual Commercial credit report
- How to read a Company Enquiry
- How to read a Trading History report
- How to read Trade Payment Data
- How to read an Investigative report

Maintaining your Accounts through IQ Connect

- Account Management Service(AMS)
- Alerts
- Consumer Defaults and Serious Credit Infringements
- Commercial Defaults and Clearouts
- Collector Insight
- eTrace

Property

- Land Titles
- Property Valuation
- Custom Search

PPSR (Personal Property Securities Register)

- Grantor Search
- Creating a Registration
- Amending or Discharging Registrations
- Creating a Secured Party Group (SPG)

Electronic Verification

- Know your Customer (AML)
- IDMatrix - Web (Verification)
- IDMatrix - Portal (Reporting)
- IDMatrix Verification Sources

Insolvency

- Insolvency Search

[Back](#)

For immediate on demand training, select the appropriate eLearning link:

Suggested Training Videos:

- Comprehensive Credit Reporting Data
- Welcome to IQ Connect
- IQ Connect 101

To register for a live webinar, select the appropriate live webinar link. (Please note webinars are held on a monthly basis).

Welcome to IQ Connect
Credit Reports and IQ Connect
Maintaining Your Accounts through IQ Connect
PPSR and IQ Connect
Company, PPSR and Property
Visualisation

Select the Date and Time that suits you from the dropdown on the registration page. Fill in your details and you will be emailed the link to join the session:

Welcome to IQ Connect

This webinar is offered several times. Select the date and time that works best for you.

Tue, Apr 11, 2017 1:00 PM - 2:00 PM AEST
Tue, May 9, 2017 1:00 PM - 2:00 PM AEST
Tue, Jun 6, 2017 1:00 PM - 2:00 PM AEST

As a new or existing user of IQ Connect, this session is an overview of our portal, and how you can use IQ Connect effectively and efficiently within your workplace.

By the end of the session, you will be able to:

- Log into IQ Connect
- Complete and update your details in "My Profile"
- Use and search "Previous Enquiries"
- Request an amendment to a...[Read more](#)

*Required field

First Name* Last Name*

Email Address* Phone Number

Organization

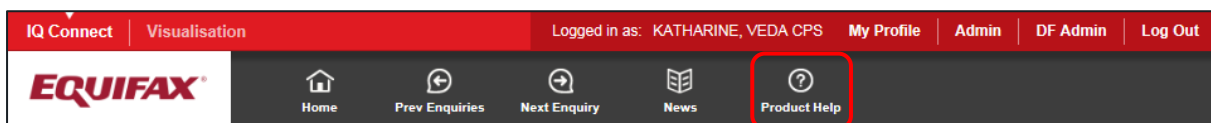
Webinar organizers are prohibited from soliciting confidential personal information (credit card information, social security numbers, etc.) in the registration form. This questionnaire is not intended to handle sensitive data.

Please enter your Subscriber code and Branch number or Account number*

By clicking this button, you submit your information to the webinar organizer, who will use it to communicate with you regarding this event and their other services.

Register

To find additional resources please select *Product Help* from your User Task bar:



Additional contact details

For additional help with:

- Account settings
- Password Changes
- New user set up
- Product access
- General questions

Contact our Business Contact Centre on 13 8332.

For further assistance with additional training and navigation of IQ Connect please email the Learning Team at training.au@equifax.com.